



NORTH CENTRAL FSET PROGRAM

What is the FSET Program?

FSET (FoodShare Employment & Training) is a FREE program for recipients of FoodShare assistance.

The focus of the FSET program is to help you identify and achieve your goals for education and employment.

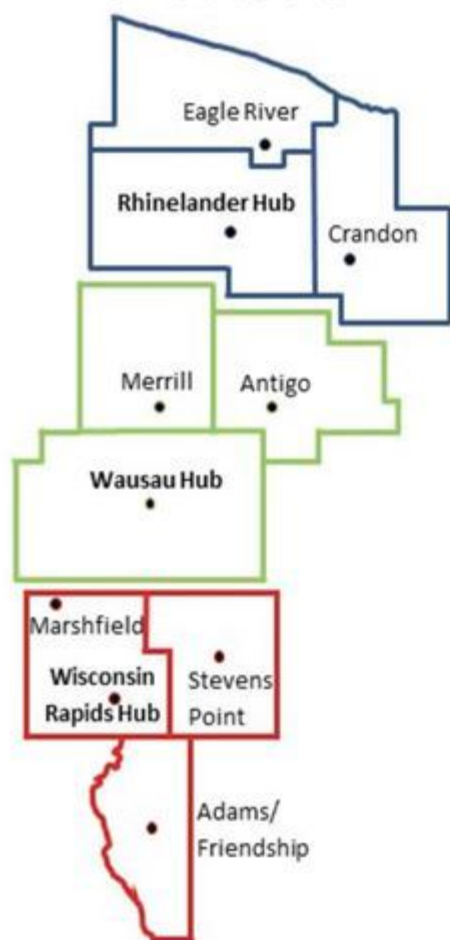
Will FSET affect my FoodShare?

FSET is a voluntary program and will not impact your FoodShare benefits.

Some FoodShare members may have a work requirement. You will receive notice if you have a requirement. Volunteering and engaging in FSET is one-way to meet that requirement.

The NorthCentral FSET

Program is operated by Wood County Human Services Department and CW Solutions.



How Can FSET Help Me?

1. **Receive help with job leads.** We have relationships with more than 75 area employers and are continually developing new relationships.
2. **Get support with job search** including resume development, online applications, interview skills and even interview clothing!
3. **Identify your strengths** and build on those to improve communication skills, coping skills and a wide range of job and life skills.
4. **Access to online resources** including workshops, videos and other tools on our website myFSET.net.
5. **Enroll in an education program** including job skills training, certificate programs (like CNA, Customer Service, CDL, Manufacturing, Short-term Medical Programs, Welding) and GED/HSED.
6. **Receive supports** to help you complete approved FSET activities and employment.
7. **Get help keeping a job** once you start employment including additional supports for 90 days such as work clothing and transportation.

What Can You Expect from the FSET Program?

- ✓ You will **ALWAYS** be treated with **RESPECT** and be **VALUED** as a person.
- ✓ You will have **OPPORTUNITIES** to pursue your goals and find employment that **YOU** want – it's more than "just getting a job".
- ✓ You will be treated **FAIRLY** and will not be discriminated against for any reason.



WOOD COUNTY HUMAN SERVICES DEPARTMENT

Empowering Individuals by Offering Opportunities



How Do I Participate?

You can meet with your case manager in the office, over the phone, through video chat or however works best for you.

You will develop a plan with your case manager that includes your goals and the activities you want to do to meet those goals.

You can choose how many hours you want to participate in the FSET program.

Do I Need to Track My Activity?

You do need to track your FSET activity. You can share that information in a variety of ways including:

- Telling your case manager in person or over the phone
- Through email or text
- Online via www.MyFSET.net
- Using our paper report form
- Writing it on a piece of paper

FOCUS (On Employment)

Shortly after you enroll in FSET, you have the opportunity to have a FOCUS appointment where you can:

- ☒ Find out about the many opportunities in the local labor market.
- ☒ See how your experience and skills match with current openings.
- ☒ Ask questions about what employers want to know about you.

Complaints

If you feel you have not been treated well or were denied services, you should first try to talk with your case manager to resolve the issue. If the issue cannot be resolved with your case manager, you can bring your concerns to a Manager.

Lacey Piekarski, Manager
111 W Jackson St
Wisconsin Rapids WI 54495
(715) 421 – 8927
lpiekarski@co.wood.wi.us

Melissa Walsh, Manager
401 N 5th St, Suite 406
Wausau WI 54403
(715) 315 – 0043
walsh@changewithin.net

Check us out Online!



www.MyFSET.net



Search NorthCentral FSET



Search NorthCentral Programs



You can also request a Fair Hearing to have an independent adjudicator review your concerns. Please refer to the Program Participation Agreement for more information.